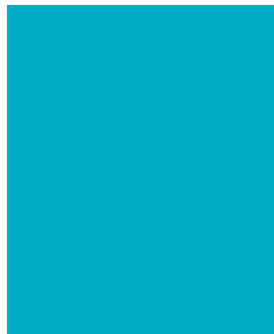


Role of NHS England within the context of Urgent Care in Leicester



Dr David Sharp - Director
NHS England (Leicestershire &
Lincolnshire Area)

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1. Primary Care – Contract Holder

Primary care is key to treating patients in the right care setting more efficiently and effectively and with better outcomes.

The Leicester Context:

- 13% of patients are treated by single-handed GPs in Leicester compared to approximately 9% nationally. This causes problems for continuity of care, access and recruitment/retention of GP's. Leicester City CCG and NHS England are working closely together, particularly during the current planning round, to identify opportunities to co-commission services which improve quality of primary care and develop new service models.

For example :

- The new GP contract secures specific arrangements for all patients aged 75 and over to have an accountable GP, this is a responsibility for NHS England to deliver. CCG's have a financial commitment to make £5/head available to these GP's to commission services which maintain the frail elderly in the community and safely avoid acute hospital admission

2. Assuring Plans and NHS System Management

- NHS England has to assure the quality of CCG commissioned services, such as A&E to ensure they deliver the NHS constitution, to facilitate 'system management' by working across organisations to resolve system problems and provide impetus to improve quality.
- NHS England also fulfils a strategic planning role in relation to the development and assurance of strategic plans, alongside the implementation of national policy.